



COLUMBIA BASIN SECTION 614 NEWSLETTER



Serving Central and Southeastern Washington and Northeastern Oregon
2006

August

Chair's Corner
Steven S Prevette
Fluor Hanford
City University



Phew it's hot hot hot! Looks like the Tri Cities is in for a run of over 100 degrees this weekend as I write this.

More Plans for 2006 – 2007. We held a July planning meeting on July 21st at the Shilo. Dennis Arter, Rich Higgins, Howard Rew and I were in attendance. Jo Haberstok provided an email report of her efforts to find speakers for next year.

As you may have noted, we did a trial distribution of this newsletter by email last month. The experiment went well, so we will continue with this method. If you have indicated on your ASQ profile that you will accept emails, you will receive the newsletter each month by email. As long as the filesize is under 500kb, we'll send it as an attachment. If it grows bigger than that (due to photos for example), then we'll put it on the website and give you a link to it. If you have indicated you do not want to receive email (or do not have email) then you will receive the newsletter by postal mail. About 80% of our members have indicated they will receive email from ASQ. If you would prefer to receive the newsletter by postal mail, just drop the section a letter at the return address, or send an email.

Speakers and Upcoming Meetings

Rick Martinez will be our speaker for the first meeting. Rick is an organizational consultant, and his topic will be "The Soft Stuff Delivers Hard Results". This meeting will be on Tuesday, September 12. Section members Rich Higgins and Dennis Arter have volunteered to speak this year, and I will kick forward a topic also. We are looking at doing two site visits during the year, with one suggestion being the Ice Harbor Brewing Company in Kennewick. The tentative schedule for dinner meetings for the coming year is:

Tuesday, September 12
Wednesday, November 8
Tuesday, December 5
Wednesday, January 3
Tuesday, February 6
Tuesday, April 3

We are on track to achieve the "Section Basics" rating from ASQ. We completed our nomination and election of officers, and will be completing the annual financial audit in the coming weeks. Dave Sandoz will again be the Audit Chair, we appreciate his support to the section in this role over the years.

One thing to consider – there are higher levels of achievement and recognition for ASQ Sections. For the most part, this involves writing a business plan. This is certainly an area where we could use some help. If you are interested in helping to layout a plan for the future of the Section, please contact us at the mailing address or drop me an email or give a phone call.

Dennis Arter has granted permission for us to reprint his musings from his Blog. You should see the first extract in this newsletter. For those on the internet, we do encourage you to take a look at his full material at his website. We will continue meeting at the Shilo Inn. In an effort to hold down the dinner meeting costs, we will be going with “Chef’s Choice” buffet. We won’t be able to provide an advance notice on the menu but it will be the same great food that we have enjoyed over the past years.

Volunteers

Several folks have stepped forward and asked what they can do to help out the section. Here are a few thoughts. We can always use newsletter content. Pick up pen and paper (or computer and keyboard) and tell us your story about quality. Tell us about a good book you have read or a quality experience. Help collect payments at a Dinner Meeting. Help find meeting speakers. Spruce up the internet page (Dennis is going to be giving a hand on that over the summer). Help with a poll of the members. Help formulate and write a business plan. Lots of opportunity for interesting activities and fun.

Steve Prevette

ASQ Section 614 Chair.

Prevette@owt.com

509-544-9475 (home)

509-373-9371 (work)

FREE ISO 22000 Webinar

Milwaukee is putting on a FREE webinar on, the new food safety standard. It is a great document, integrating the management principles of ISO 9001 with the safety principles of HACCP (Hazards Analysis and Critical Control Points). As you know, the food processing industries have a significant presence in our community. Most are required by FDA or USDA to implement a HACCP program. So is Red Lobster and Anthony's. This new standard covers "farm to fork."

The webinar will be held August 2 from 11:00-12:00 PDT. Did I mention the cost is zero, gratis, zilch?

More information and registration links can be found at:

<http://www.asq.org/webinars/introduction-to-iso-22000.html>

Service Quality: Building for the Future

The ASQ Service Quality Division invites you to the 15th Annual Service Quality Conference to learn and network with innovative business leaders and service quality practitioners. This is the conference where you and your organization will learn how to succeed in the pursuit of service quality in today’s challenging business environment. Heck it out at <http://www.asq.org/conferences/service-quality/index.html>

This year’s program has been built using four separate session tracks—*Your Quality Customer*, *Your Quality Toolbox*, *Your Quality Blueprints*, and *Your Quality Maintenance*—so you can customize your conference experience to address those particular service quality issues you and your organization face today. In addition, we select each of our speakers to ensure that the knowledge they impart will help you become the source your company looks to for service quality answers in this ever-changing world.

Renaissance Las Vegas Hotel
3400 Paradise Road
Las Vegas, NV 89109
Phone: 705-733-6533 or 800-750-0980
Web site: www.renaissancelasvegas.com

When making hotel reservations, please identify yourself as an attendee of the ASQ Service Quality Division Conference to receive the special rate.

OS&H in US auditing standard

Dennis Arter --- <http://auditguy.blogspot.com/>

A few days ago, the U.S. standards community started an effort to bring occupational health and safety auditing into the existing quality and environmental auditing standard. This is from the project initiation form, circulated today:

In July of 2005, ANSI approved the ANSI/AIHA Z10 standard Occupational Health and Safety Management Systems. There is currently no ISO (international) occupational safety and health management system standard. In October of 2005, the ANSI-ASQ National Accreditation Board (ANAB) announced it is developing an accreditation program to support certification of management systems to this standard. Despite the developing of certification and accreditation programs of OHS management systems and the use of OHSMS standards for both internal evaluation and third party audits, there is no U.S. or international standard covering the auditing occupational safety and health management systems While the original scope of ISO 19011:2002, Guidelines on Quality and/or Environmental Management Systems Auditing, included guidance on auditing of quality and environmental management systems, it does not address auditing of occupational safety and health management systems.

ISO 19011 does not provide auditing guidance for auditing occupational safety and health management systems. The proposed U.S. Supplement will provide such guidance consistent with the principles established for quality and environmental management systems audits in ISO 19011 and the management system principles set out in ANSI/AIHA Z10. This will enable a key segment of the potential U.S. user community to make more effective use of the AIHA/ANSI Z10 standard.

In order for this effort to proceed, the committee members must first authorize the project. Then it will be announced to the public so they can participate. If the authorization succeeds (I think it will.), the committee wants a working draft by December of this year. They plan to send out a limited review draft in March of next year, followed by a wide review draft in June. The finished standard might be ready for publication in October 2007. These dates always slip, so it probably won't be until December 2007. Project leaders will be the same folks who worked on the original 19011 standard: Gary Johnson on the environmental side and John Stratton on the quality side. The leader representing OHS has not been selected.

New Group Membership Pilot for K-12 Schools/Districts Begins This Fall

Educational Institution membership provides unique offerings to benefit schools or districts. The pilot, coinciding with the 2006-07 school year, will involve up to five group members. Do you know a school or district interested? Contact Julie Sharp at jsharp@asq.org.

New American National Standards on Quality Management

ANSI/ISO/ASQ Q10005:2005: Quality management - Guidelines for quality plans is now available. It was developed to address the need for guidance on quality plans, either in the context of an established quality management system or as an independent management activity.

ANSI/ISO/ASQ Q10006:2003: Quality management - Guidelines for quality management in projects provides guidance on quality management in projects. It outlines quality management principles and practices, the implementation of which are important to, and have an impact on, the achievement of quality objectives in projects.

SOAR Education and Training Initiative Update

The QFD experts on the Voice of the Customer sub team are hard at work developing training for headquarters staff. Next month staff will be trained on how to collect and analyze customer input on education and training; they will share the analysis with Sections and Divisions on a regular basis.

2006-07 Commitment to Action

The ASQ Member Leader Interchange that took place on April 29, 2006, generated ideas to increase member value and participation at the local level. The ideas became individual pledges, the "Commitment to Action," and were assembled online. To look at the pledges and get ideas you can use, go to <http://asqgroups.asq.org/mli/>.

SECTION 614 CONTACT INFORMATION

Please visit the Section 614 web site at www.asq614.org.

Employment



CAREER CONNECTIONS

To be considered for posting in the newsletter, announcements must be submitted by an ASQ member and be of potential service to other members. Announcements may include job postings, training opportunities, or requests for assistance. Due to space limitations, please keep them brief.

For information on these opportunities, contact Chris Myers at Almond & Associates Main: 253.952.5555; Direct: 206-652-1685; Fax: 253-952-5560; www.almondsearch.com

COMPANY: Filtrona Extrusion, Inc, Yakima, WA
POSITION: Process Engineer
REPORTS TO: Plant Manager
WEB SITE: www.filtronaextrusion.com

GENERAL SCOPE: Ideal candidate will identify, develop, implement, and direct product and process specific improvements with the objective of improving total quality, material usage, and productivity. Responsibilities include working with the Filtrona Yakima manufacturing, engineering, die development, and quality teams to provide leadership, support, and training to achieve these common team objectives.

EDUCATION AND EXPERIENCE:

- Industrial, Manufacturing or Quality Engineer or equivalent degree.
- Minimum three years manufacturing experience.
- Quality training and experience in SPC, MSA, DOE, Probability, and Gage R&R.
- ISO/TS16949 and AS9100 Quality system experience.
- Extrusion experience preferred by not required.
- CNC fabrication and machining process experience beneficial but not required.
- Strong PC computer skills including Microsoft Office, CAD (Inventor and CATIA)

COMPANY: GT Development Corporation, **Seattle**

POSITION: Manufacturing Engineer

REPORTS TO: Production Engineering Manager

GT Development in Auburn www.gtdev.com

GENERAL SCOPE: The ideal candidate will be primarily responsible for managing the design of manufacturability strategies into the New Product Implementation (NPI) process. This person will also handle assembly and tooling cost estimates, and oversee process, tooling, and equipment development for new products. Additionally, this person will serve as an NPI team member at levels 2, 3, and 5 of the NPI process. This position may supervise other production engineering employees.

GT Development's products meet customer needs in five broad areas of Class 8 truck component part assembly including Fuel Systems, Brake Systems, Air Management, Cab Controls, and Seat Controls. Every component that the company engineers and manufactures is designed to meet a specific need and solve a particular problem. At the same time they strive to manufacture cost effective products that provide value for its customers.

2006-2007 Section 614 Leadership Team

Section Chair	Steve Prevette	Division Liaison	Dennis Arter
Vice Chair	Jo Haberstock	Publicity Team Lead	Steve Prevette
Secretary	Howard Rew	Program Team Lead	Open
Treasurer	Rich Higgins	Web Team Lead	Steve Prevette
Audit	Dave Sandoz	Scholarship Team Lead	Rich Higgins
Examining	Dennis Arter	Section Historian	Dennis Arter
Certification /Recertification	Howard Rew	Newsletter	Rich Higgins

You can find out more about Section 614, including contact information for Leadership Team members, on our website at www.asq614.org.

If you are interested in helping with any of the Section teams, please contact the team lead or an officer. We are always looking for willing volunteers!

WEBSITES FOR OTHER ASQ SECTIONS

Seattle Section (#606): www.asq-seattle.org

Spokane Section (#619): www.angelfire.com/wa3/spokaneasq

Southwest Washington – Vancouver Section (#627): www.asqswwa.org

Portland Section (#607): www.asqpdx.com



QUALITY QUOTE

Quote of the Week

—"Things which matter most must never be at the mercy of things which matter least." — Goethe

Publication Information

The ASQ Columbia Basin Section 614 newsletter is published on a regular basis to inform members (and potential members!) about Section 614 activities and other news/information we feel may be of value to quality professionals. To be considered for the next newsletter, input must be received by August 22.

Publication/Editorial Staff: Rich Higgins (Rich_Higgins@charter.net).

Columbia Basin Section 614
PO Box 1177
Richland WA 99352

